

## Order Minimums

Minimum Opening orders:  
\$200 CAD / \$150 USD  
Minimum Re-orders:  
\$125 CAD / \$80 USD

## Pricing

Prices are in Canadian Dollars (CAD). Any orders made through Faire are in US Dollars (USD). Prices are subject to change without notice.

## Payments

All payments are to be made by Credit Card. Invoices will be sent by email with a payment link when order is ready to be shipped.

## Processing Times

Although processing times are usually sooner, please allow 7-10 business days for processing wholesale orders when items are in stock. For orders that are out-of-stock, turnaround times can range from 4-6 weeks. During holidays and peak times, shipping times may be longer.

## Shipping

Orders will be shipped via UPS Standard within Canada and the US. Shipping times are 2-5 business days with tracking. Maylay Co. is not responsible for any carrier delays.

Shipping costs will be included in your final invoice. All items are shipped from Toronto, Canada. Any duties/import costs are to be paid by the retailer and is not included in the shipping cost.

## International Orders

For any wholesale orders outside of the Canada and United States, please email us at [hello@maylayco.com](mailto:hello@maylayco.com) for inquiries.

## Cancellations & Returns

All cancellations or changes to your order must be submitted by email within 24 hours of receiving your order invoice.

Maylay Co. does not accept returns. For damaged or incorrectly shipped items, please email us within 5 days of receipt at [hello@maylayco.com](mailto:hello@maylayco.com) and we will work with you to rectify the issue.

Orders made through Faire must be returned through their proper channels.

## Backorders

Some products may occasionally be out of stock. You will be notified if any items you order are backordered, along with the expected in-stock date.

## Packaging

All products must be sold in its original packaging. If you require UPC barcodes, please let us know when ordering.

## Photography

We are pleased to share our online library of product photos and lifestyle photos. Please contact us for access.

## Terms

When an order is placed, retailers agree to these terms and conditions. We respectfully reserve the right to refuse or terminate any accounts not in compliance.

Please email [hello@maylayco.com](mailto:hello@maylayco.com) for any questions.