

TERMS & CONDITIONS

Order Minimums

Minimum Opening orders \$150 CAD
Minimum Re-orders \$100 CAD

Placing Orders

Orders can be made via order form (www.wholesale.maylayco.com/order) and emailed to hello@maylayco.com or through Faire (www.maylayco.faire.com)

Payments

All prices are in Canadian Dollars (CAD). We accept payments by Credit Card via Square or PayPal. Payments are processed when orders are shipped. Orders made through Faire are in USD. Prices are subject to change without notice.

Processing Times

Although processing times are usually sooner, please allow 7-10 business days for processing wholesale orders when items are in stock. For orders that are out-of-stock, turnaround times can range from 4-6 weeks. During holidays and peak times, shipping times may be longer.

Shipping

Orders will be shipped via UPS Standard within Canada and the US. Shipping times are 2-5 business days with tracking. Maylay Co. is not responsible for any carrier delays.

Shipping costs will be included in your final invoice. All items are shipped from Toronto, Canada. Any duties/import costs are to be paid by the retailer and is not included in the shipping cost.

International Orders

For any wholesale orders outside of the Canada and United States, please email us at hello@maylayco.com for inquiries.

Cancellations & Returns

All cancellations or changes to your order must be submitted by email within 24 hours of receiving your order invoice.

Maylay Co. does not accept returns. For damaged or incorrectly shipped items, please email us within 5 days of receipt at hello@maylayco.com and we will work with you to rectify the issue.

Orders made through Faire must be returned through their proper channels.

Backorders

Some products may occasionally be out of stock. You will be notified if any items you order are backordered, along with the expected in-stock date.

Packaging

All products must be sold in its original packaging. If you require UPC barcodes, please let us know when ordering.

Photography

We are pleased to share our online library of product photos and lifestyle photos. Please contact us for access.

Terms

When an order is placed, retailers agree to these terms and conditions. We respectfully reserve the right to refuse or terminate any accounts not in compliance.

Please email hello@maylayco.com for any questions.